



2011-2012 Adult Education Refresher Course: Recognizing Child Abuse



Instructions:

The 2011-2012 Refresher Course is once again being provided through the **Safe & Sacred™ Environment Training Program**. All volunteers, employees, religious and clergy should complete the annual refresher course by following the instructions below.

Pre-requisite: Diocesan Initial Child Protection Policy Training

- † The program is designed to be respectful of the topic and your time. It should only take about an hour to complete, which can be completed in stages.
- † The site is accessible anytime and on almost all computers and Internet connections.
- † If you have any questions or problems there is a button at the **top right corner of almost every screen** where there is a “live” person waiting to answer your questions.
- † You may also contact Technical Support by calling toll-free: 888-804-9643.



To access the website, go to: <https://safeandsacred-diobelle.org>

STEPS FOR SUCCESSFUL TRAINING:

1. **Returning User:** Access your profile from last year and proceed to step 2. Did you forget your username and password? No Problem! There are three ways you can get your information:
 - ✓ Call Technical Support toll-free at 888-804-9643, or
 - ✓ Click on the “Yes, help me with my password” button and enter the email address used when you registered, or
 - ✓ Click on the LIVE HELP button in the upper right corner of the website.



IMPORTANT: Please do not create another profile, as this will create duplicate records for you and may result in inaccurate reporting for your training completion requirement.

Or

1. **New to the Safe & Sacred™ Environment Training Program.** Create a user profile via the right side of the screen on the training website and proceed to step 2. **Important:** Be sure to save your user name and password, so you can return to the website for future training programs.
2. **Complete the required course:**
The renewal training course is **“Recognizing Child Abuse.”**
 - ✓ Do not complete the Professional Boundaries & Behaviors course for a second time, as you will NOT receive a new Certificate of Completion the second time.
3. **Print and hand in your Certificate of Completion to the Child Protection Location Coordinator at your location. You may also email your certificate from the site to the email address listed below:**

Everyone who works with young people and/or vulnerable adults shares the responsibility of creating safe environments. We are all charged with treating life with the respect and dignity given to each of us by our Creator.

Thank you for taking the time to complete this important training.

